


# IT 5500A

## IT Helpdesk, Security & Network Technician Apprenticeship Program



TUITION	DURATION	TARGET CERTIFICATION	ISSUING AUTHORITIES	REQUIREMENTS
\$6,500	51 weeks	CompTIA A+ CompTIA Network+ CompTIA Security+	CompTIA	High School Diploma or GED

Call us anytime   
(800)734-1175

### PROGRAM DETAILS

MedCerts IT Helpdesk, Security, & Network Technician program is perfect for the individual looking to join the information technology industry and learn networking and administrative skills in Windows-based TCP/IP networks, as well as build familiarity with a variety of operating systems, including OS X, Unix or Linux.

The A+ Comprehensive course provides training focused on the fundamentals of computer technology, networking and security. Plus, you'll learn about cutting-edge technologies such as cloud computing and virtualization. Through the Security+ and Network+ courses in this program, you'll be prepared for a successful, lifelong career in IT.

The Security+ course provides you the opportunity to further your career in IT by acquiring a foundational knowledge of security topics; prepare for the CompTIA Security+ Certification examination; or use Security+ as the foundation for advanced security certifications or career roles.

Learning Network+ means you have the knowledge needed to use and maintain a wide range of networking technologies and validates your proficiency in networking administration and support.

When your program is complete, you'll be prepared to sit for the A+, Security+ and Network + certification exams, which MedCerts covers the registration costs for. These exams are developed and accredited through CompTIA. Successfully passing these exams will open doors to career opportunities like: Security Architect, Security Engineer, Security Consultant/Specialist, Information Assurance Technician, Security Administrator, Systems Administration, IT System Administrator, Application Systems Administrator and more.

### CAREER SERVICES

For all MedCerts Students that are not affiliated with an employer partner, you also have the added benefit of Job Search Assistance including guidance with resume building, networking, interviewing, and job search tips.

### ATTAINABLE CAREERS

- Network Administrator
- Security Engineer
- Security Administrator

Throughout the IT Helpdesk, Security & Network Technician Apprenticeship program, students will learn to:

- ✔ Manage and troubleshoot a basic network infrastructure, using common ports and networking protocols
- ✔ Install and manage wired and wireless networks, adhering to standards and using modern testing tools
- ✔ Assess security risks and identify potential threats to hardware, software, and physical location
- ✔ Conduct risk mitigation for systems, hardware, and peripherals

*While MedCerts training and related target certifications may be accepted and/or approved by your state of residency, employers reserve the right to dictate pre-requisite education, experience, or certification/licensure requirements for their positions. These requirements may exclude a MedCerts graduate from eligibility. We strongly advise students to research target job posts from area employers and relevant state requirements, barriers or restrictions to ensure eligibility upon graduation.*

*Some training programs and/or certifications may not be accepted in your state, please review our [State Restriction](#) page to confirm eligibility*



TARGET CERTIFICATIONS

Certification	Issuing Authority	Exam Details
CompTIA A+	CompTIA	150 multiple choice questions Time limit: 5 hours 30 minutes
CompTIA Security+	CompTIA	90 questions – multiple choice, drag & drop and performance-based Time limit: 90 min
CompTIA Network+	CompTIA	90 questions – multiple choice and performance-based Time limit: 90

Course Code	Title	Hours	Weeks
IT-2012A	A+ 1100 Series	96	17
IT-2013A	Network+ 008	96	17
IT-5011A	Security+ 601	96	17

### EXPERIENTIAL/CLINICAL COMPONENT:

Experiential/Clinical Component Requirements (not a requirement for IT-5500A IT Helpdesk, Security & Network Technician Apprenticeship program) – Once students complete this program, they will be able to immediately start working with Career Services at MedCerts. Experiential learning or clinicals are not required to get a job in this field.

### CRIMINAL BACKGROUND CHECKS AND DRUG SCREENING POLICY:

MedCerts does not perform criminal background checks, nor do we test students for illicit drug use. Please be advised that while MedCerts does not perform these checks, the student's drug, criminal, or immunization status may prevent clinical/externship placement and future employment as a healthcare or IT professionals. Externship sites, employers, and State Boards of Pharmacy or other regulatory boards have regulations about immunizations, drug use, and criminal backgrounds. Regulatory boards, externship sites, employers, and other organizations that may require these screenings for placement, and adverse results may prohibit you from moving forward in the program. Candidates with a felony conviction are not eligible to participate in ANY MedCerts program that includes the Pharmacy Technician certification as a primary or secondary certification

The student understands that MedCerts does not hold any control over the drug, immunization, criminal, or background screening processes or policies held by any organization outside of MedCerts.



*Upon 100% completion of this program, students will receive a "MedCerts Certificate of Program Completion." This is proof of completion of training but isn't a nationally recognized certification. Students are expected to take and pass the national certification exam through the issuing authority for recognized certification in their field.*

Please carefully review the above program specific information and contact your Student Success Advisor if you have any questions or require further clarification of the contents.